

Hoopla

(PC/MAC, Most Mobile Devices)

Hardware*:

- PC or Mac
- Apple Mobile device with Hoopla App
- Android Mobile device with Hoopla App
- Kindle Fire devices with Hoopla App

Set Up:

- For computers, go to <https://www.hoopladigital.com/register>
- For mobile devices, go to Apple App or Google Play store to download the free hoopla digital app.
 1. Select "Seminole County Public Library."
 2. Sign Up" and create an account with your library card number, and PIN.
 3. Type in your email address and create a password.

Browse and Checkout:

- Browse or use the search box to find a feature-length movie, television show, full-length album or audiobook of your choice. When you find a title, click "Borrow."
- Each cardholder can check out up to 6 titles per month.
- There are never any waiting lists. See a title and check it out!
- After borrowing the item, go to "My Titles" and play or listen to your title.

Frequently Asked Questions:

- Checkout Periods are as follows: Movies, TV Shows & Videos: 72 hours (3 days); Music albums: 1 week (7 days); Audiobooks: 3 weeks (21 days)
- How many titles can I check out? You can check out up to 6 titles per month (any mix of movies, music or audiobooks). Counter resets on the 1st of the month.
- How do I know how many titles I have left this month to check out?
On a computer: Click on your email address (top right). Under Account Notes, you'll see items borrowed this month and number of remaining items.
Android app: Settings >> Account Notes >> Monthly Usage.
Apple app: Settings >> Lending History.
- Do I have to return my titles? Are there overdue fines? Don't worry about overdue fines. At the end of your checkout period, the item is returned automatically and you won't be able to play it.
- Can I view titles offline? With the Apple or Android apps, you can temporarily download titles to view offline. If you watch on a computer, you'll need an internet connection for the entire performance.
- Does Hoopla work on the Xbox 360, PS3, Roku or Chromecast? Hoopla does not currently support these devices/platforms. However, Hoopla is working on increasing compatibility with more devices - check back for updates.

Still need help?

- Go to: <https://www.hoopladigital.com/support>
- Contact Hoopla directly by clicking on <https://www.hoopladigital.com/contactus>
- Contact your local library branch.

9.24.14

